



WASTE COLLECTION & DISPOSAL SYSTEMS
10795 Hughes Road, Cincinnati, Ohio 45251

September 24, 2002

To Whom It May Concern:

This letter is to express our overwhelming satisfaction with the results of the telecommunications review performed by Discovery Consulting.

Discovery Consulting has delivered measurable impact to our bottom-line in a relatively short period of time. Discovery's research staff has identified double billings, unutilized lines and services, as well as various other types of overcharges that could not have been identified or quantified without an in-depth knowledge of the regulations governing telecommunications. Discovery Consulting is helping Rumpke significantly reduce its monthly telecommunications cost, and has helped us identify and document many of our telecommunications assets.

Discovery Consulting's staff has been professional, knowledgeable and considerate of my time and that of our staff. I receive several informative reports on a monthly basis from my Discovery Consulting project team. These reports allow me up to stay timely up to date on their progress.

Our association with Discovery Consulting has been extremely positive. Due to this success we are currently exploring with them other projects that might be of benefit to us.

Based upon our experience, we have no reservation in highly recommending Discovery Consulting services to other businesses.

Best regards,

Bruce R. Ullrey
Director of Information Technology
Rumpke Consolidated Companies, Inc.