



October 18, 2002

Mr. Tony Klabunde  
Discovery Consulting  
6340 Castleplace Drive, Suite 134  
Indianapolis, IN 46250

RE: Communications Consultation

Dear Tony,

I want to once again express to you our appreciation and confidence in your organization. I must confess with the complexities and confusion in the communication business these days, we are bombarded with the Ameritech, AT&T, Sprint, etc. both in service, advertising and equipment. Your group has been very beneficial to our organization in sorting through these complexities, identifying the areas and inaccuracies that we have found and solving the problems that we have been presented.

Specifically, Greg Wagner has been excellent in responding to our problems and resolving issues. Some of the issues were minor, and some were major. His background, knowledge and persistence have been very beneficial to us in resolving a number of the issues that we have faced over the past twelve months of our contract.

I must say that initially I was concerned about the expense as well as confidence in the follow through. Both, I feel, have been well satisfied from Re/Max Realty Group's standpoint. Again, we appreciate our relationship with Discovery Consulting and would highly recommend them to others.

Sincerely,

Mark M. Dudley  
Broker/Owner  
RE/MAX REALTY GROUP

MMD:djc  
Enclosure

**RE/MAX** Realty Group

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