



July 12, 2001

Mr. Darron Richardson
Discovery Consulting, Inc.
3815 River Crossing Pkwy Suite 100
Indianapolis IN 46240

Darron,

I wanted to express my appreciation for your efforts and those of your staff, particularly for the excellent work of Robert Lewellen, on behalf of Hurst Technical Services, Inc. The turnaround time from the time I forwarded my documentation until I received a response was surprisingly very quick.

My Client Service Representative from Qwest Communications Corporation, Jennifer Holland, paid Mr. Lewellen a very sincere compliment relative to his professionalism and courtesy to her during the negotiation of our new telecommunication rates. I am very pleased with the outcome of his endeavors to secure not only better rates, but also credits for our accounts. Please make Robert aware of my gratitude for a job well done.

Best of luck to you and your fine organization. I look forward to our continued association in the years ahead.

Sincerely,
Hurst Technical Services, Inc.

A handwritten signature in cursive script that reads "Sharon Meier".

Sharon Meier
Business Manager