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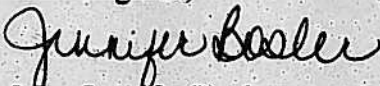
December 4, 2002

To Whom It May Concern:

It is my pleasure to express how pleased I am with the telecommunication review performed by the staff of Discovery Consulting. We are extremely pleased to have so many telecommunication related issues identified and resolved. Because of the fast paced nature of our business, it is very, very difficult to stay abreast of regulatory matters and the volatile telecommunications industry in general. Discovery Consulting has been a tremendous resource in this manner, which allows me to focus on our core business objectives, and benefit from significant cost reductions on an ongoing basis. I was pleasantly surprised at how much value could be created from such a review with such little time and resource investment from First Call Temporary. It has been evident to me throughout the project that Discovery is a top-notch organization, staffed with true telecommunication experts.

We look forward to our continued business relationship with Discovery Consulting and would feel comfortable recommending them to your Company.

Best Regards,



Mrs. Jennifer Bosler
Vice President

C o r p o r a t e H e a d q u a r t e r s
6 9 1 0 H i l l s d a l e C o u r t
I n d i a n a p o l i s , I N 4 6 2 5 0
T e l e p h o n e : 3 1 7 - 5 9 6 - 3 2 8 0
F a c s i m i l e : 3 1 7 - 5 9 6 - 3 2 8 4